



# Ysabel Pearce

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## Background

Ysabel Pearce is an accomplished rail professional who has transitioned from frontline rail operations into a Rail Trainer and Assessor role, bringing extensive operational experience and proven leadership capability to the training environment.

Previously serving as a Suburban Train Driver, this role involved responsibility for the safe and efficient operation of passenger services across the network. Ysabel's role required comprehensive knowledge of Rail Safety National Law, network compliance requirements, and safe work practices across all rail functions. Key responsibilities included conducting detailed operational pre-checks, diagnosing and rectifying faults, and ensuring strict adherence to emergency procedures and reporting obligations.

Ysabel held leadership and customer-facing roles within the department. As Acting Team Leader, she provided coaching and support to staff, audited financial reconciliations, monitored call quality, and resolved complex customer enquiries.

This diverse operational and leadership background underpins strong instructional capability, industry credibility, and a safety-first approach within the Rail Trainer and Assessor function.

## Experience

- **TICRail** 2024 - Ongoing  
*RailTrainer and Assessor*
- **Department for Infrastructure and Transport** 2014 - 2024  
*Suburban Train Driver*  
*Acting Team Leader*  
*Customer Services Officer*

## Qualifications

TAE40116 Certificate IV in Training and Assessment  
TLI42615 Certificate IV in Train Driving  
TLIF2010 Apply Fatigue Management Strategies  
TLIF2006 Apply Accident- Emergency Procedures  
TP00868 Certificate III in Health Services Assistance  
Plus various other non-accredited rail and non-rail related training.